

## **Baptist Memorial Health Care Fact Sheet**

Leadership	Allen B. Puckett III., chair, board of directors; Jason Little, president and CEO
Founded	1912 in Memphis, Tenn., by Southern Baptist Conventions of Tennessee, Arkansas and Mississippi
Governance	Board of Directors of Baptist Memorial Health Care Corporation (BMHCC)
Affiliate Locations	Hospitals – 14 Home Care – 4 Hospice – 5 programs and one residential hospice house Minor Medical Centers – 4
Licensed Beds	Systemwide – more than 2,300; metro-Memphis area – more than 1,400
Discharges	84,287 systemwide in fiscal year 2014
Emergency Room Visits	349,427 systemwide in fiscal year 2014
Surgical Procedures	50,260 systemwide in fiscal year 2014
Births	Baptist Memorial Hospital for Women, 4,596; systemwide 10,683 in fiscal year 2014
Charitable Care	Total Baptist community benefit for FY 2013 is approximately \$238 million, including \$78 million in uncompensated care and \$103million in charity care and Medicaid/TennCare shortfalls.
Economic Impact	According to the Sparks Bureau of Business and Economic Research at the University of Memphis, the fiscal year 2012 combined economic impact of Baptist Memorial Health Care was estimated at a total production of goods and services (output) value of more than \$2.6 billion; total salaries, wages, and benefits of \$1.1 billion; 21,263 full- and part-time jobs; and state and local taxes of \$89 million.
Employees	Systemwide – approximately 15,000; Metro-Memphis area total – approximately 6,070
Baptist Health Services Group	The network includes 56 hospitals, 209 ancillary facilities, 3,510 physicians, and 1,573 licensed providers serving Mid-South employers.
Baptist Medical Group	Multispecialty physician group practice with more than 500 physicians in three states—Arkansas, Mississippi and Tennessee. NEA Baptist Clinic, the largest physician group in Northeast Arkansas, and Stern Cardiovascular Foundation, one of the largest and most comprehensive cardiology group practices in the region, are among the group practices that have partnered with BMG.
Cardiac	11,703 catheterization procedures, 6,418 interventional procedures and 1,449 cardiovascular surgeries in fiscal year 2014. The Baptist Heart Institute, opened in September 2001, is located at Baptist Memphis and provides comprehensive cardiovascular services in one facility.

## *Baptist at a Glance*

Women & Children	<p>Baptist Memorial Hospital for Women is a freestanding women’s hospital that features a Level III newborn intensive care unit, labor and delivery, and pediatric services. Outpatient diagnostic services include urodynamics, X-ray, ultrasound, CT scan and MRI. Pelvic physical therapy and lymphedema are also services provided to men and women. Baptist Women’s Hospital also offers comprehensive breast care services through the Women’s Health Center, located at 50 Humphreys; at Macy’s in Oak Court Mall; and the only mobile mammography service in the Memphis area. The Women’s Health Center is an accredited American College of Radiology Center of Excellence and is also accredited by the National Accreditation Program for Breast Centers. Services include mammography, ultrasound, stereotactic and ultrasound-guided breast biopsy, presurgical invasive breast procedures, and breast MRI with biopsy in cooperation with Baptist Memphis. Baptist also offers labor and delivery and diagnostic services, such as mammography, at Baptist DeSoto, Baptist Union County, Baptist North Mississippi, Baptist Golden Triangle, Baptist Tipton, Baptist Union City and NEA Baptist Hospital. In addition, Baptist Collierville, Baptist Booneville and Baptist Huntingdon have mammography services.</p> <p>Pediatric services include the new Spence and Becky Wilson Baptist Children’s Hospital, opened in 2015, which is attached to the Women’s Hospital. It offers a 17,000-square-foot pediatric emergency room with 10 patient care bays and a 2,000-square-foot diagnostics area. The emergency department is staffed 24/7 with pediatric emergency medicine physicians, pediatric hospitalists, a pediatric general surgeon, a pediatric anesthesiologist, and other specialists. The Women’s Hospital also offers a 12-bed pediatric inpatient unit, outpatient pediatric surgery and the Pediatric Eye Center.</p>
Oncology	<p>Services include treatment, research, support services, community education and the area’s first genetic counseling and testing program for cancer. Baptist Memphis has the Mid-South’s first adult myelosuppression unit, which provides specialized care for patients who have received myelosuppressive or myeloablative chemotherapy. The stem cell transplant program is accredited by the Foundation for the Accreditation of Cellular Therapy (FACT) through October 2016. Five Baptist Memorial hospitals have Baptist Cancer Centers.</p>
Pastoral Care	<p>About 125 volunteer chaplains and 23 pastoral care staff in Baptist system</p>
Rehabilitation	<p>A number of Baptist Memorial hospitals offer rehabilitation services, including physical, occupational and speech therapy; wound care; sports medicine; treatment for work-related injuries; swallowing therapy; aquatic therapy; and pediatric therapy. Baptist Memorial Health Care and Centerre Healthcare partnered to build a new inpatient rehabilitation facility, Baptist Memorial Rehabilitation Hospital in Germantown. The 49-bed freestanding hospital provides a wide range of clinical services for patients recovering from complex neurological conditions, strokes, brain and spinal cord injuries, complex orthopedic injuries, amputations and other conditions. It features private rooms, a dedicated stroke unit, a brain injury unit, an Activity of Daily Living space, a mobility courtyard and an expansive therapy gym.</p>
Home Care & Hospice	<p>Registered nurses, nursing assistants, therapists, medical social workers and chaplains provide care for disabled, recovering and/or chronically sick patients with life-limiting illnesses throughout the Mid-South. Baptist opened the Memphis area’s first residential hospice facility, the Baptist Reynolds Hospice House, and the Kemmons Wilson Family Center for Good Grief, which provides free bereavement services to the entire community.</p>
Select Health Alliance	<p>A physician-led and managed clinically integrated organization working in partnership with Baptist Memorial hospitals in the metro-Memphis area. SHA provides physicians an organization where they develop initiatives that improve the quality and efficiency of patient care.</p>

## *Baptist at a Glance*

Affiliates	Baptist Memorial Health Care Foundation Baptist College of Health Sciences Baptist Memorial Home Care Inc. (Baptist Trinity Home Care & Hospice) Baptist Health Services Group Baptist Medical Group
Affiliate Hospitals	Baptist Memorial Hospital-Booneville (Booneville, Miss.) Baptist Memorial Hospital-Collierville (Collierville, Tenn.) Baptist Memorial Hospital-DeSoto (Southaven, Miss.) Baptist Memorial Hospital-Golden Triangle (Columbus, Miss.) Baptist Memorial Hospital-Huntingdon (Huntingdon, Tenn.) Baptist Memorial Hospital-Memphis (Memphis, Tenn.) Baptist Memorial Hospital-North Mississippi (Oxford, Miss.) Baptist Memorial Hospital-Tipton (Covington, Tenn.) Baptist Memorial Hospital-Union City (Union City, Tenn.) Baptist Memorial Hospital-Union County (New Albany, Miss.) Baptist Memorial Hospital for Women and the Spence and Becky Wilson Baptist Children's Hospital (Memphis, Tenn.) Baptist Memorial Restorative Care Hospital (Memphis, Tenn.) Baptist Rehabilitation-Germantown (Germantown, Tenn.) NEA Baptist Memorial Hospital (Jonesboro, Ark.)

### Awards and Honors

2014

- ◆ U.S. News & World Report rated Baptist DeSoto Mississippi's No. 1 hospital.
- ◆ Becker's Hospital Review, a leading source of business and legal information for health care industry leaders, named Baptist Memphis to its list of "100 Great Hospitals in America."
- ◆ The March of Dimes named Baptist Union County a top hospital for delivery care for its efforts to reduce the number of elective inductions and cesarean section deliveries performed before 39 completed weeks of pregnancy.
- ◆ Baptist Golden Triangle was one of only three Mississippi hospitals to earn an "A" from the Leapfrog Group.
- ◆ Baptist Memphis earned the Tennessee Nurses Association's Outstanding Employer Award for its commitment to nurses and nursing excellence.
- ◆ Premier, Inc., a leading health care improvement company, recognized six Baptist Memorial hospitals for safe, efficient and effective care.
- ◆ The Joint Commission, which accredits and certifies more than 20,500 health care organizations and programs in the United States, named nine Baptist Memorial hospitals Top Performers on Key Quality Measures.
- ◆ The Commission on Cancer awarded Baptist North Mississippi's cancer program full accreditation and a silver rating.

2013

- ◆ Seven Baptist Memorial hospitals received Press Ganey awards for patient satisfaction, employee engagement, physician engagement or clinical quality.
- ◆ The Commission on Cancer awarded the academic cancer program of Baptist Memphis, Baptist Women's Hospital and Baptist Collierville full accreditation with commendation for three years.
- ◆ Baptist Tipton's Get Fit program, designed to encourage children to adopt healthier eating and exercise habits, was chosen as a finalist for a Hospital Charitable Service Award.
- ◆ NEA Baptist Hospital received its fifth consecutive HealthGrades Outstanding Patient Experience award and was recognized as being in the top 5 percent of hospitals in the nation for four years in a row.
- ◆ The Mississippi Nurses Association named Baptist Golden Triangle Hospital of the Year, 100 beds or more.

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