



Instructions:

- Introduce the concept of “I’ve Got You” to your team
- Share the goals of “I’ve Got You” = trust, support, shared responsibility
- Ask the team what “I’ve Got You” means to them and how it made them feel.
- Reinforce that “I’ve Got You” means support, reassurance, encouragement and teamwork

Activity:

- Identify as a team 3-5 specific behaviors / actions that answer these statements:
 - One way I can show / demonstrate “I’ve got you” to team members in my department
 - One way I can show / demonstrate “I’ve got you” to team members in others departments
 - One way I can show / demonstrate “I’ve got you” to patients
- Throughout the quarter, capture examples and display within the department
 - Teams can use the tally sheet tool provided
 - Teams can create a board / location with sticky notes within the department
 - Encourage creativity in how you display these examples within your department
- In huddles or department meetings, ask team members to share examples captured of when they’ve been able to say “I’ve got you” to team members or patients. Or share examples of when someone has said “I’ve got you” to them and how it made them feel.