



FY25 BAPTIST Best in Class Award

Units / Departments / Clinics who achieved top quartile performance in their respective Patient Experience survey results for FY25

Baptist Medical Group - Clinics

Baptist Gynecologic Oncology
Baptist Heart Anticoagulation
Baptist Heart Madison Cardiology
Baptist Heart Rankin Cardiology
Baptist Interventional Radiology
Baptist Premier Rheumatology
BMG Atoka Pediatrics
BMG Bariatrics & General Surgery
BMG Carroll County General Surgery
BMG Concussion and Spine
BMG Finn Medical Associates
BMG Golden Triangle Endocrinology
BMG GT – General & Vascular Surgery
BMG GT - Internal Med Residency
BMG GT - Internal Medicine & Pediatrics
BMG GT - Pulmonology
BMG GYN Surgical Specialists-Mem
BMG Jernigan Surgery Clinic
BMG Maternal Fetal Medicine
BMG Maternal Fetal Med-Southaven
BMG Memphis Breast Care
BMG New Albany Medical Group
BMG New Albany Surgical Associates
BMG Osteopathic Manipulative Med
BMG Oxford IM and Residency Clinic
BMG Physical Medicine & Rehab
BMG Southaven General Surgery
BMG Tipton Family Medicine
BMG Twin Rivers Orthopedics McKenzie
BMG Twin Rivers Orthopedics – Paris
BMG UT Surgical Oncology
BMG Women's Health Center of Martin
BMG Women's Health Center of Union
BMG Women's Health Center of Carroll County
BMH Calhoun Rural Health Clinic
BMH Carroll County Family Health Care
JK BMG - Ear, Nose, & Throat-Rankin
JK BMG - Family Med Rankin-Internal
JK BMG - Family Med Rankin-Primary
JK BMG - Family Medicine Dogwood

JK BMG - Family Medicine Gluckstadt
JK BMG - Family Medicine Reservoir
JK BMG - Madison Specialty Endo
JK BMG – State Street Internal Med
JK BMG - Walnut Grove
JON NEABC Brookland Clinic
JON NEABC Cherokee Village
JON NEABC Osceola
JON NEABC Paragould
MLP Memphis Lung – Atoka

Baptist Medical Group – Outpatient Services

BMG JK – Physical Therapy -David Herrington
BMG OCC – CT Scan Falon Harris
BMG OCC – Mammo Falon Harris
BMG OCC – Physical Therapy Falon Harris
BMG OCC – Rehab Services Falon Harris
BMG OCC – Ultrasound Falon Harris
Mid-South Imaging (CT, MRI, Rad, Ultrasound)– Jennifer Davis

Baptist Oncology Services

Memphis Radiation Oncology- Michelle Robinson

BMH – Anderson

Outpatient

Mammography-David Howell

BMH – DeSoto

Inpatient

Inpatient Rehab – Constance Gassion

Outpatient

CT Scan – Kimberly Williams
Mammography – Shauna Golden-Youngblood
Pulm / Resp – Kamie Sprouse

BMH – Women's & Children's

Inpatient

GYN Med Surg – Sara Olah

Outpatient

Physical Therapy-Nikki Gast

WHC Dexascan- Paige Nuchols
WHC Mammogram- Paige Nuchols

BMH – Memphis

Inpatient

61303so(5 East Surg/Onc) Melissa Dorning
CVICU – Kristin Quinn

Outpatient (Hospital)

EEG- Larry Hopper and Calvin Wood (Neurodiagnostics)

Outpatient (Arlington)

76123 Xray Arlington-Melissa Ferguson
76126 Ultrasound Arlington-Melissa Ferguson
76124 CT Arlington- Kayla Shea
76127 MRI Arlington- Kayla Shea

BMH – North Mississippi

Inpatient

5 North Med/Surg –Ashley Reed
4 North Med/Surg – Jerry Kelly
5 South ICU Stepdown – Sandy Elmore
2 South ICU – Cindi Tutor
Acute Rehab Unit (75307rhh) – Jerry Kelly

Outpatient

*Physical Therapy – Shea Johnson
*Cardiac Rehab – Shea Johnson
*Nuclear Medicine –Hannah Smith
Echo Cardiogram- Valerie Frakes
Endoscopy- Teri Hudson

North Mississippi Imaging Services

Outpatient - Joe Waldrip

BMH – Union County

Inpatient

Med Surg –Justin Robbins

Outpatient

Mammography – Ben Harrelson
CT Scan- Ben Harrelson

Mississippi Baptist Medical Center

Inpatient

3 North Cardiac Stepdown – Wendy Sasser
61149_6D(Orthopedics)-Jeni Wood

Outpatient

Nutrition Bariatric Center – Ron Permenter
Cardiac Rehab – Reid Biggers
Lab- Robert Barham
Sleep Disorders- Wes Andrews

NEA Baptist Hospital

Inpatient

4 East – Caitlin McDowell

Women’s Center – Sara Brown
ICU – Kenny Voyles

Outpatient

Mammography – Ashlee Waleszonia
MRI-Kacey Higgins
PET Scan- Ashlee Waleszonia
UltraSound- Ashlee Waleszonia
Nuclear Med- Ashlee Waleszonia

BMH – Booneville

Inpatient

Medical Surgical 2nd Floor – Tiffany Duncan

Outpatient

CT – Teresa Botts
Mammography – Teresa Botts
MRI – Teresa Botts
Physical Therapy- Amanda Lott
Ultrasound – Teresa Botts

BMH – Attala

Outpatient

Infusion- Allison Schuler

BMH – Calhoun

Inpatient

Med Surg – Rebecca Holdiness

Outpatient

Physical Therapy-Dene Fulton
X-Ray-Rhonda Palmertree

BMH – Collierville

Outpatient

MRI – Meghan Bell
U of M Physical Therapy – Dwana DeSanctis
Mammography – Stephanie Smithart
CT – Meghan Bell
Ultrasound – Meghan Bell
Pulmonary / Respiratory -Bharat Patel
Radiology- Meghan Bell
X-Ray- Meghan Bell

BMH – Crittenden

Inpatient

Med Surg – Shawn Elliott

Outpatient

Mammography – Beth Summerford
MRI – Beth Summerford

BMH – Golden Triangle

Outpatient

CV Rehab – Ashley Duke
Mammography – Jessica Wofford

MRI- Jessica Wofford
PET – Jessica Wofford

BMH – Tipton

Outpatient

Physical Therapy – Jenna Shelton
Infusion Clinic – Leslie Sirmons
MRI- Tiffany Cockman

BMH – Union City

Outpatient

MRI – Scott Becton
Mammo – Scott Becton
Nuc Med – Scott Becton
Radiation Oncology/Therapy- Billie Toliver
Rehab Services- Amy Davis

BMH – Carroll County

Outpatient

Outpatient Clinic-Amanda Jones
Pain Clinic-Amanda Jones
Physical Therapy- Julie Bartholomew