

Baptist Memorial Health Care Fact Sheet

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| Leadership | Allen B. Puckett III, Board chairman; Stephen C. Reynolds, president and CEO | | |
| Founded | 1912 in Memphis, Tenn., by Southern Baptist Conventions of Tennessee, Arkansas and Mississippi | | |
| Governance | Board of Directors of Baptist Memorial Health Care Corporation (BMHCC) | | |
| Affiliate Locations | Hospitals – 14 Minor Medical Centers – 4 | Home Care – 7 Clinics – 16 | Hospice - 8 Behavioral Health – 7 |
| Licensed Beds | Systemwide – more than 2,600; Metro Memphis area – more than 1,300 | | |
| Discharges | 91,390 systemwide in fiscal year 2009 | | |
| Emergency Room Visits | 318,905 systemwide in fiscal year 2009 | | |
| Surgical Procedures | 61,433 surgeries systemwide in fiscal year 2009 | | |
| Births | Baptist Memorial Hospital for Women, 5,012; systemwide 11,635 in fiscal year 2009 | | |
| Charitable Care | \$333 million in uncompensated care in FY 2009, which includes charity care and unpaid patient accounts. Total Baptist community benefit for FY 2009 is approximately \$541 million. | | |
| Economic Impact | According to a 2005 University of Memphis study, Baptist had a total economic impact of \$2,016,722,529, and the economic activity related to Baptist generated 20,585 local jobs. Baptist and its suppliers generated \$749,317,702 in local employee compensation and \$1,016,035,478 in total income (employee compensation, proprietors' income and other property income). Baptist's economic impact generated \$112,978,143 of total tax revenue (federal, state, and local). | | |
| Employees | Systemwide – approximately 12,000; metro Memphis area total – approximately 8,000 | | |
| Baptist Health Services Group | PPO network including 53 hospitals, 194 ancillary facilities and 4,007 physicians serving more than 2,048 employers and 423,147 covered lives | | |
| Cardiac | 11,185 catheterization procedures, 6,158 interventional procedures and 1,795 cardiovascular surgeries in fiscal year 2009. The Baptist Heart Institute, opened in September 2001, is located at Baptist Memphis and provides comprehensive cardiovascular services in one facility. The Heart Institute is the only place in the Mid-South where physicians perform adult heart transplants. | | |
| Women & Children | Includes freestanding Baptist Memorial Hospital for Women, which features a Level III newborn intensive care unit, labor and delivery and diagnostic services, such as urodynamics. Baptist Women's Hospital also offers comprehensive breast care services through the Women's Health Center, located within the hospital and at Macy's in Oak Court Mall. The Women's Health Center's services include mammography, ultrasound and mobile mammography. Baptist also offers labor and delivery and diagnostic services, such as mammography, at Baptist DeSoto, Baptist Union County, Baptist North Mississippi, Baptist Golden Triangle, Baptist Tipton and Baptist Union City. In addition, Baptist Collierville, Baptist Booneville, Baptist Huntingdon and Baptist Lauderdale have mammography services. | | |

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| Health & Wellness/ Disease Management | Group programs, individual assistance and self-help information help patients choose and maintain healthy lifestyles; programs identify and assist those prone to and living with chronic diseases such as diabetes. |
| Oncology | Offers treatment, research, support services, community education and the area's first genetic counseling and testing program for cancer. In addition, Baptist Memphis has the Mid-South's first adult myelosuppression unit, which provides specialized care for patients who have received myelosuppressive or myeloablative chemotherapy. |
| Pastoral Care | About 200 volunteer chaplains and 22 pastoral care staff in Baptist system |
| Rehabilitation | A number of Baptist Memorial hospitals offer a wealth of rehabilitation services, including adult orthopedic and neurological impairments, wound care, sports medicine, work-related injuries, speech and swallowing therapy, brain and spinal cord injuries, aquatic therapy and pediatric therapy |
| Home Care & Hospice | Registered nurses, nursing assistants, therapists, medical social workers and chaplains provide care for disabled, recovering, chronically sick and terminally ill patients throughout the Mid-South. |
| Clinical Services | Include radiology, cardiovascular, nursing, laboratory services and respiratory therapy |
| Physician Providers | More than 4,000 in more than 80 specialties |
| Affiliates | Baptist Memorial Health Care Foundation Baptist College of Health Sciences Baptist Memorial Home Care Inc. (Baptist Trinity Home Care & Hospice) Baptist Health Services Group Medical Financial Services Inc. |
| Affiliate Hospitals | Baptist Memorial Hospital-Booneville (Booneville, Miss.) Baptist Memorial Hospital-Collierville (Collierville, Tenn.) Baptist Memorial Hospital-DeSoto (Southaven, Miss.) Baptist Memorial Hospital-Golden Triangle (Columbus, Miss.) Baptist Memorial Hospital-Huntingdon (Huntingdon, Tenn.) Baptist Memorial Hospital-Lauderdale (Ripley, Tenn.) Baptist Memorial Hospital-Memphis (Memphis, Tenn.) Baptist Memorial Hospital-North Mississippi (Oxford, Miss.) Baptist Memorial Hospital-Tipton (Covington, Tenn.) Baptist Memorial Hospital-Union City (Union City, Tenn.) Baptist Memorial Hospital-Union County (New Albany, Miss.) Baptist Memorial Hospital for Women (Memphis, Tenn.) Baptist Memorial Restorative Care Hospital (Memphis, Tenn.) Baptist Rehabilitation Hospital-Germantown (Germantown, Tenn.) Tippah County Hospital (Ripley, Miss.) NEA Baptist Memorial Hospital |

Awards and Honors

- ◆ For the second consecutive year, Baptist Memorial Hospital-Memphis has earned the HealthGrades Distinguished Hospital for Clinical Excellence Award™, putting it among the top 5 percent of hospitals in the nation for overall quality in 2009.
- ◆ In 2009, Baptist Memorial Health Care was the highest ranking Mid-South health care organization on SDI's list of the Top 100 Integrated Health Networks. Baptist was ranked 39 on the list, which was published in Modern Healthcare Magazine.
- ◆ In 2008, HealthGrades, a national, independent health care ratings company, ranked Baptist Memorial Hospital-Memphis among the top 5 percent in the nation for cardiac surgery, stroke, pulmonary, gastrointestinal and critical care. In addition, the hospital ranks No. 1 in the state for cardiac surgery, the treatment of stroke and gastrointestinal surgery, and it is the best in the Memphis area for pulmonary, vascular and critical care, according to HealthGrades.
- ◆ Baptist Memorial Hospital-Memphis was the only area hospital recently to be named one of the 100 Top Hospitals: Performance Improvement Leaders by Thomson Reuters in 2008. The study examined the performance of more than 2,800 U.S. hospitals on a variety of clinical, financial, operational and patient safety criteria.
- ◆ Baptist Women's Hospital became the first hospital in Tennessee to be designated a Comprehensive Center for Women's Care by BlueCross BlueShield of Tennessee in 2008.
- ◆ In 2008 Baptist Memorial Hospital for Women won a Diversity Memphis Award of Excellence.
- ◆ Baptist Memphis was named one of the 100 Top Hospitals: Performance Improvement Leaders by Thomson Reuters, a global health care information company in 2008.
- ◆ Baptist Memorial Health Care and Grace Magazine's Healthy Church Challenge program won Volunteer Memphis' Outstanding Project of the Year Award at the 2008 Corporate Neighbor Awards.
- ◆ In 2008, Baptist Memphis and Baptist DeSoto were two of only three Mid-South hospitals named a Best in Value by Data Advantage.
- ◆ For the 13 year in a row, Mid-South consumers named Baptist Memphis their most preferred hospital, according to a National Research Corp. poll.
- ◆ Baptist Memorial Health Care was named among the top integrated health care networks in the nation in a recent survey published by Modern Healthcare and conducted by Verispan. Baptist placed 44th nationally in the 2007 Verispan IHN 100—a nationwide study of nearly 600 integrated health care networks.
- ◆ For 12 years in a row, Mid-South consumers have chosen Baptist Memphis as their most preferred hospital in a National Research Corp. poll.
- ◆ In 2006, HomeCare Elite ranked Baptist Trinity Home Care & Hospice and Baptist Home Care & Hospice-Huntingdon among the top 100 home care agencies in the nation.
- ◆ Baptist Women's Hospital was one of only three hospitals in the nation to receive the American Hospital Association's Quest for Quality Prize™ in 2006.
- ◆ According to HealthGrades, one of the country's leading health care ratings organizations, Baptist Memphis ranks best in Tennessee and among the top 5 percent in the nation for cardiac surgery, stroke care and gastrointestinal surgery and procedures.
- ◆ Baptist Memorial Health Care was recognized in 2005 by Storage Networking World, the world's largest educational event on storage networking technologies, as a winner in the Innovation and Promise category in its Best Practices in Storage awards program.
- ◆ In 2004, the QSource "Innovative Quality Series" Patient Care Improvement Collaborative recognized Baptist for surgical infection prevention.
- ◆ Baptist Memorial Health Care received the prestigious CIO 100 Award in 2003, recognizing the organization as one that excels in positive business performance through resourceful information technology management and practices.
- ◆ Hospital and Health Networks magazine included Baptist in its list of the top 100 "Most Wired" hospitals in the nation in 1999, 2000, 2002 and 2003.