

Ann Bishop earns top health care management credential

Baptist DeSoto hosts Alzheimer's Disease conferences

Parsons named administrator at Baptist Union City



Jim Boswell, CEO of the NEA Clinic and vice president of physician services for Baptist Memorial Health Care; and Stephen Reynolds, president and CEO of Baptist, visit with Harold Perrin, mayor of Jonesboro, after the groundbreaking ceremony for the new NEA Baptist Memorial Hospital and NEA Baptist clinic on Thursday, July 15.

NEA Baptist celebrates groundbreaking of integrated health care system

The newly formed NEA Baptist Health System in Jonesboro, Ark., held a groundbreaking ceremony on Thursday, July 15, to celebrate the start of construction on a new hospital that will replace the existing NEA Baptist Memorial Hospital.

The new hospital will feature larger patient rooms and operating suites, as well as space for future growth.

NEA Baptist Clinic will also build a new physician office building on the property that will serve as the group's primary clinic.

The new facility will house the hospital and the clinic under one roof and will follow the integrated health care model.

Arkansas governor Mike Beebe was present at the ceremony and spoke to attendees about the significance of the integrated health system to the state.

The total estimated cost of the

project is \$400 million, which is the single largest investment made by Baptist in any community and the largest health care investment in Arkansas in the last 10 years.

"We are excited about this happening because we are beginning to see our vision become reality," said Paul Betz, administrator and CEO of NEA Baptist Hospital. "We have wanted this for many years, and we think this is going to be a great contribution and benefit to the residents of northeast Arkansas."

By putting together a strong, physician-directed and professionally managed health care system, NEA Baptist will be able to continue to provide high-quality, cost-effective care to patients in the region.

Construction on the facility, which will be more than 7,000 square feet, will take about three years to complete.

Operation Outreach helps Memphis woman strive for a better future

Grace Hilton spent much of her adult life homeless and living on the streets of Memphis, struggling with addiction and feeling despondent about her future.

She hoped to turn her life around by going to school, but with no health insurance or family support, she wasn't sure she would be able to take the first steps toward improving her physical and mental condition.

After entering the Fresh Start Women's program at Lighthouse Mission Ministries, Hilton was introduced to the Baptist Operation Outreach health care van for the homeless.

With Operation Outreach, she was able to receive free medical care, including dental and vision exams, mammograms, blood tests

and referral services.

Hilton was met with an attitude of respect. At that point, she had been homeless for a number of years and had not encountered a facility that treated her with dignity.

Davis Vision & Baptist Memorial Health Care

Hilton had a dream of going to school and receiving an education, but she had frequent vision problems such as headaches, eye strain and trouble seeing a computer screen. She received her much-needed trifocals free of charge through Davis Vision's community outreach program.

In January 2010, Davis Vision's Focus on America program launched a partnership

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Camp Good Grief offers support to participants

Andrea, a participant in the 12th annual Camp Good Grief, greets camp buddies and volunteers as she arrives for the first day of camp on Monday, July 26. The camp is organized every year by the Baptist Trinity Center for Good Grief for children between the ages of 6 and 12 who have lost a loved one in the past two years. This year's camp was held at the Pinecrest Conference and Retreat Center in LaGrange, Tenn.

GuideStone Representative Schedule

Dates and times are subject to change. Please contact your facility's human resources office for information. Baptist colleagues can contact Ken Peavy at 901-226-3518 or e-mail Ken.Peavy@GuideStone.org, contact April Mollerberg at 901-226-3516 or e-mail April.Mollerberg@GuideStone.org. Additional information is also available at www.GuideStone.org/BMH.

Aug. 3.....Baptist Union County	Aug. 11.....Baptist Women's Hospital
Aug. 4.....Baptist North Mississippi	Aug. 12.....Baptist DeSoto
Aug. 6.....Baptist Memphis	Aug. 17.....Baptist Golden Triangle
Aug. 9.....Baptist Memphis	Aug. 18.....Baptist Golden Triangle
Aug. 10.....Baptist Collierville	Aug. 20.....Baptist Memphis
Aug. 10.....Baptist Rehab-Germantown	Aug. 23.....Baptist Memphis

Baptist Centers for Cancer Care is partnering with the American Cancer Society to host a prostate cancer support group. Man to Man®.

The group will meet at 6:30 p.m. in the Ann L. and Joseph H. Powell Library, located in the physicians' office building adjacent to Baptist Memorial Hospital-Memphis at 6025 Walnut Grove. Meetings are held the third Thursday of the month, and **August's meeting will be held Aug. 19.**

Designed to help men and their families cope with prostate cancer, Man to Man provides a comfortable setting for discussion, education and support through the recovery process. Spouses and family members are encouraged to attend.

Baptist Memorial Hospital-Memphis, located at 6019 Walnut Grove Road, will host free educational seminars on surgical weight loss options in the hospital's seminar rooms on **Monday, Aug. 9, at 7 p.m.; Wednesday, Aug. 18, at noon; and Saturday, Aug. 21, at 10 a.m.**

During the seminars, Dr. George Woodman will address the benefits and risks of weight loss surgery and its growing use for the treatment of morbid obesity. No reservations are required. All seminars will take place in seminar rooms two and three.

Baptist's Women's Health Center hosts Women Helping Other Women, a breast cancer support group, on the second Tuesday of every month at 7 p.m.

August's meeting will be held Aug. 10 in the Women's Health Center at 50 Humphreys Blvd., Suite 23. Women diagnosed with breast cancer, undergoing breast cancer treatment or recovering from breast cancer are invited to attend.

Glenn Ann Martin, Ph.D., psychologist, facilitates the support group. Martin received her doctorate in psychology from the University of Mississippi in 1994, which is the same year she began working with breast cancer patients. Also, Martin is certified as a professional grief therapist by the Association for Death Education and Counseling.

Research shows that women who participate in a support group following a breast cancer diagnosis report better quality of life.

Enter by the narrow gate; for wide is the gate and broad is the way that leads to destruction, and there are many who go in by it. Because narrow is the gate and difficult is the way which leads to life, and there are few who find it.

MATTHEW 7:13-14

Parsons named administrator at Baptist Union City

Baptist Memorial Hospital-Union City recently named Brad Parsons administrator and CEO. Parsons will begin his position with the hospital on Aug. 2.

Parsons will replace Derick Ziegler, who will become administrator and CEO of Baptist Memorial Hospital-Memphis on Aug. 15.

Parsons has served as assistant administrator over the clinical services division at Baptist Memorial Hospital-Golden Triangle since 2008. Prior to joining Baptist, he spent more than five years as an assis-

tant vice president at Decatur General Hospital in Decatur, Ala.

He earned his bachelor's degree in business administration from Birmingham-Southern College and a master's degree in business administration and hospital administration from the University of Alabama at Birmingham.



Brad Parsons

"Brad is a great choice and will do exceptionally well," Ziegler said. "I know the community will give him and his family the same warm welcome that was given to my family and me."

Baptist to participate in United Way Day of Caring

Baptist Memorial Health Care is once again supporting the United Way Day of Caring, which will be held in Memphis on Friday, Sept. 17, beginning at 8 a.m.

Each year, United Way's Day of Caring fundraising campaign kickoff event brings businesses, organizations, nonprofits and other charitable initiatives together to engage in hands-on work to help people in need.

Volunteers have helped in painting, landscaping, improving low-income housing, assisting nonprofits with limited resources, cleaning and removing

debris from neighborhoods in need; and working with local youth, seniors and people facing disabling challenges at program facilities in the community.

A rally will be held at Christ the Rock Metro Church, and after a short program and registration, volunteers will spread across the community to engage in their assigned Day of Caring projects.

For more information on how to volunteer for United Way's Day of Caring, please contact Baptist's team coordinator Kim Hunter at 901-227-6662.

BMHCC Helpline/Hotline
877-BMH-TIPS

If you have a question about legal or regulatory requirements, suspect any violation of BMHCC Standards of Conduct, legal or regulatory requirements or suspect that anyone is committing acts of patient abuse in any form, call 877-BMH-TIPS. Reports to the hotline may be made anonymously. Calls are handled confidentially to the extent allowed by law. Baptist does not tolerate retaliation for reports made in good faith. It is the policy of Baptist Memorial Health Care to admit and provide services to patients and guests without distinction due to race, color, age, religion, sex, national origin, handicap or disability. Marilyn Dunavant is Baptist's corporate compliance officer.

Hilton

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with Baptist Memorial Health Care to offer free eyewear to Baptist Operation Outreach patients visiting Baptist's mobile health care clinic.

While receiving her vision exam from the Southern College of Optometry, Hilton was asked about her medical history.

"One of the first things they asked me was when I last had my eyes checked, and my response was 'never,'" she recalled.

After a thorough examination, she received proper eyewear and made her first step to a brighter future by enrolling in courses at the University of Phoenix.

"Davis Vision even let me choose my frames," she said. "They provided the eyeglasses that helped me to fulfill my dreams."

"Amazing Grace"

Hilton's hard work in school has paid off; she has a 92 percent average in her classes, but it is not the only way in which her life has changed. She works with women living as she once did — women who are battling addiction and poverty.

Her goal is to open a facility for women in need. Hilton aims to improve their entire physical state as well as their mental and spiritual health, enabling them to get jobs, move into a home, and have hope and vision.

"My life has been transformed by these services," she said. "I am now able to choose how I want to live. I'm excited that I have the opportunity to give other women hope."

In addition to her thriving academic career and long-term goals, Hilton's outlook is vastly improved. She is motivated and upbeat, and she wants others to know that the mind can be renewed.

"I know today that I'm a survivor," she said.

About Baptist Operation Outreach

The Baptist Operation Outreach health care van was established in 2003 to bring much-needed health care to the homeless. The clinic visits two locations a week, Memphis Union Mission and Catholic Charities, and delivers primary care to anyone who needs it. In 2009, Baptist Operation Outreach provided \$2.6 million in health care to approximately 3,000 Memphis-area homeless individuals.

While it's impossible to pinpoint the number of Memphians who are homeless at one time, rough estimates state that more than 1,600 are homeless on any given day.



Grace Hilton credits Baptist Operation Outreach with helping her turn her life around during her speech at the launch of the Baptist and Davis Vision partnership to assist underserved Memphians. Hilton is enrolled in the University of Phoenix and hopes to one day open a facility for women in need.

The national average for a family to be homeless is 30 days, but in Memphis it is nearly 147 days.

Davis Vision has provided more than \$13 million in free vision services and materials to individuals in the U.S. and abroad who could not afford or access such care.

Baptist DeSoto helps sponsor Alzheimer's Disease conferences

Baptist Memorial Hospital-DeSoto will join the Mississippi Department of Mental Health as one of the hosts for the second annual Mississippi Physician's Conference on Alzheimer's Disease and the 11th annual Conference on Alzheimer's Disease and Psychiatric Disorders in the Elderly.

Both events will be held at Whispering Woods Conference Center in Olive Branch, Miss.

The physician's conference will take place on Tuesday, Aug. 17, and will include discussions on advances in research, the relationship between insulin resistance and dementia, and the Silver Alert Training Initiative.

Following the conference, a reception and poster session will be held and will feature research projects from around the state.

The second conference, "We're All in This Together," will be held Wednesday, Aug. 18, through Friday, Aug. 20.

The conference will feature several guest speakers, including Dr. Margaret Kea Cassada, past chair of the board of mental health, and Shelley Bluethmann, early stage initiative coordinator for the Alzheimer's Association.

Registration information for both conferences can be found online at www.dmh.ms.gov.

Ann Bishop earns top health care management credential

Ann Bishop, an assistant administrator at Baptist Memorial Hospital-North Mississippi, recently became a Fellow of the American College of Health Care Executives, the nation's leading professional society for health care leaders.

To obtain Fellow status, Bishop had to fulfill multiple requirements, including passing a comprehensive examination, meeting academic and experimental criteria, earning continuing education credits and demonstrating professional and community involvement.

"Achieving board certification as an ACHE Fellow has always been a professional goal of mine," Bishop said. "I am very grateful to those within our organization who have mentored my professional career path and who have supported me through this process."

Bishop will also participate in ongoing professional development and undergo recertification every three years.



Ann Bishop

Porter earns DAISY Award at Baptist Memphis

Kim Porter, a nurse working in the intensive care unit at Baptist Memorial Hospital-Memphis, recently received the DAISY Award for Extraordinary Nurses, which is given in appreciation of the work nurses do.

Porter was recognized by a former patient's wife for going the extra step to help her husband celebrate their son's birthday in the ICU waiting room.

"I turned around and saw my husband sitting in a wheelchair with his monitor box in his lap and a very special nurse wheeling him to the

party," said the patient's wife. "Our son said he will never forget that birthday party," she added.

Nursing administrators at Baptist Memphis accept nominations and select a nurse to receive the DAISY Award. At a presentation in front of the nurse's colleagues, physicians, patients and visitors, the honoree receives a certificate and a sculpture called A Healer's Touch.

"I am very pleased that Kim won this award," said Dana Dye, chief nursing officer at Baptist Memphis. "She went above and beyond to help a patient and his family. She has set an example for her colleagues."



Teen volunteers participate in blood drive

Teen volunteers with Baptist Memorial Hospital-Golden Triangle joined forces with United Blood Services to hold a blood drive on Tuesday, July 13. The volunteers were responsible for signing in donors and handing out T-shirts. A total of 74 units of blood were collected during the drive. Pictured are teen volunteers (front row, from left to right) Chadyilla Selvie, Samantha Hawthorne, Bailey Edwards, (back row, from left to right) Daysha Humphrey and Gemarco Peterson.

SAFETY MATTERS

Medication reconciliation is a safety measure all health care facilities and providers use to avoid medication errors, such as wrong medications, omissions, duplications, dosing errors and drug interactions.

While physicians, nurses and all others who provide care to patients have their own strategic methods of reconciliation, the prevention of medication errors lies in the information provided by the patient.

When admitted to a hospital, the staff gathers the medical history, which includes a detailed account of any medications the patient is taking. The list includes prescription medication, over-the-counter drugs, vitamins and herbal remedies, among others.

"It is important our patients have a list of their current medications so when the physician orders their new medications, patients continue to take the regular medication they need to be on," said Deborah Hall, a nurse manager at Baptist Memorial Hospital-Collierville. "The list will assist the physician

with ordering new medications that are appropriate in treating patients' current medical condition."

Hall suggests people keep a list of their medications and dosages with them at all times, in case they are admitted to a hospital and are unable to convey to the medical staff their medication regimen.

A downloadable medication card is available online at www.baptistonline.org/health/medication_card.

"If the patient does not know what medicines they are taking, it can take a few days to get them on the proper medication, which may increase length of stay and cause other problems, as well," she said.

To continue to provide efficient care and prevent medication errors, Baptist Collierville organized an interdisciplinary team comprising the chief nursing officer, physicians, pharmacists, case managers, clinical nurses, administrators and quality improvement managers.

The committee developed a formal process for reconciliation during the admission, transfer and discharge of patients that would significantly decrease the risk of medication errors.

During admission, nurses complete a medication reconciliation form that travel with patients throughout their stay in the hospital.

The nurse includes patients' current home medications on the form and sends it to the physician to review and order the appropriate medication.

After ordering the new medications, the pharmacy will review the form for any discrepancies between the new medicine orders and the home medications and contact the physician if any are found.

"For instance, if a patient is taking an anti-coagulant at home and the attending physician has not written a new order for it, the pharmacist will contact the physician to verify the information is accurate," Hall said.

The pharmacist also screens for any adverse effects that might

come from combining medications.

The process of medication reconciliation is completed throughout the patient's hospital stay. When a patient is transferred to a different unit, the physician will address each medication the patient has been on for the previous 24 hours, specifying whether to continue or discontinue medications.

The physician will also write any new medication orders. The receiving nurse reviews the orders and sends them to the pharmacy. Any discrepancies will be addressed and resolved.

Before discharge, the physician reviews all prior home medications the patient has been taking and instructs whether to continue or discontinue the medications.

The nurse completes the process by writing each discharge prescription the patient will take upon returning home, the dosage of each medicine, and reason for taking the medication, along with route, frequency and any special

MORE NEWS AND EVENTS

BAPTIST MEMORIAL HOSPITAL- NORTH MISSISSIPPI



Don Hutson (left), administrator and CEO of Baptist Memorial Hospital-North Mississippi, presents Ron Horton (right), a mechanic in facility services, with a certificate designating him as the hospital's Service First champion. Horton was nominated by two colleagues after he ran for help for a woman's daughter who was in labor in the hospital's parking lot. Horton assisted the paramedics and the doctor as the baby was delivered in the woman's car. Shortly after, Horton came to the aid of another patient, escorting her to the emergency department after she arrived at the hospital showing symptoms of a heart attack.

BAPTIST MEMORIAL HOSPITAL-UNION CITY



Derick Ziegler (right), administrator and CEO of Baptist Memorial Hospital-Union City, presents Carl Borders (left), lead nuclear medicine technologist, with a certificate designating him as the hospital's Service First champion. Borders was nominated by the wife of a patient who was comforted by Borders during a series of tests. The nominator wrote, "I could see the worry and strain of the past few days just lift away with that small prayer and those encouraging words."

BAPTIST MEMORIAL RESTORATIVE CARE HOSPITAL



Janice Hill (left), administrator and CEO of Baptist Memorial Restorative Care Hospital, and Nancy Harris (far right), Service First coordinator, recognize Pam Tucker (center), social worker, with the hospital's Service First award. Tucker was nominated after going above and beyond to assist patients and families experiencing difficult situations and decisions. Her nominator wrote, "She once said she had learned much from her mother and father: how to be kind and show love. These are acts she shows and shares daily, and because of her, many people's lives have been made better while passing through our hospital."

Safety Continued from page 4

instructions in layman's terms.

Once the medication reconciliation form is completed, the nurse goes over the instructions and acquires a signature from the patient or caregiver.

The patient is given a copy of the form, and the nurse communicates the final list of medications to the patient's primary care physician.

"The results of the interdisciplinary medication reconciliation program at Baptist Collierville reveal that a standardized multi-disciplinary approach has a significant effect on medication safety," Hall said.

While hospitals like Baptist Collierville strive to prevent medication errors within the hospital and provide education to patients to prepare them for their return home, Baptist Trinity Home Care colleagues often find themselves educating patients who have returned home and are not sure of their medication plan.

"The majority of our new patients have issues concerning their medication," said Lolita Pickard, director of home care for Baptist Trinity Home Care & Hospice. "Part of our plan is to educate the patients in their homes to prevent re-hospitalization because of improper use of medication."

Pickard cites finances and education as two of the main reasons patients treated by home health use their medications incorrectly.

"A number of our patients are on a fixed income, and they might

not be able to afford a new prescription," she said.

Often, home health patients' attending physicians will order a higher or lower dose of a home medication, and in many circumstances, patients' try to make do with what medication they already have.

"Patients do not want to lose the medication they already have at home, so they will try to compromise by breaking their old pills down into smaller pieces," Pickard said.



In some situations, spouses might share medications, or the patient might not be able to cover the expense of a new medication if their insurance does not cover it.

To help make sure their patients understand every detail of their home medication and care, home health colleagues educate patients in four main areas: what the medication is for, possible side effects of the medication, the importance of following the physician's guidelines, and what could happen if patients stop taking the medication because they feel better.

"Unfortunately, many patients we service in home care live alone and have no one with them each day to ensure every dose of their medication is taken properly," Pickard said. "We do our very best to provide them with the proper information regarding their medication schedule so they can be as healthy and comfortable as possible."

This is My commandment, that you love one another as I have loved you. Greater love has no one than this, than to lay down one's life for his friends.

JOHN 15:12-13

CLASSIFIED ADS

HOUSEHOLD

- Compact, portable front load washing machine, looks and works like new, Energy Star rated, uses a 120 outlet, can be used with washer hookups or a sink, perfect for small apartments or homes, comes with user manual and all parts and accessories, \$275, or best offer. Please call 901-321-1930 for details.
- Three-piece antique walnut bedroom suite, poster style bed with inlay on headboard, princess style dresser with mirror, chest has four large drawers and two small drawers, excellent condition, \$300, or best offer. For more information, please call 901-857-2765.
- Round kitchen table with six chairs, \$150. Please call 901-826-6119 after 6 p.m.
- Lane Big and Husky recliner, brown and gold material, very pretty, excellent condition, paid \$898, will sell for \$400, firm. Call 901-262-7642.
- Large, solid oak dining table with six matching chairs, beautiful carvings, removable leaf on gears, table has four very stout legs, must see to appreciate, great condition, \$850. For more information, call 901-262-7642.

MISCELLANEOUS

- Wedding dress with halter-style top, satin, off-white with overlay of silk organza, embellished with pearls and sequins, train falls 42 inches below the hemline, chapel veil, separate slip included, dress is a size 8 to 10 from David's Bridal, \$250, or best offer. Please call 901-857-2765.
- White, metal carousel horse, \$250. Please call 901-826-6119 after 6 p.m.
- Craftsman lawn mower, large tires on rear, two new tires on the front, \$250. Please call Dan at 901-281-4879 for more information.
- Lighted china cabinet, \$100; lift chair recliner, \$150; massage table and chair, \$250 for both or will sell separately. All items are in excellent condition. Please call 901-605-0156 or 901-619-3802.
- John boat with trailer, \$500. For more details, call Curtis at 901-462-5658.
- Nextar navigation system, paid \$199, will sell for \$100. Please call 901-262-7642.
- Nice ladies' clothes, sizes from 18 to 24, also have girl clothes, sizes 3T to 6, all name brand and in good condition. Call 662-538-9979 between 9 a.m. and 1 p.m. on weekdays or any time on weekends.
- Diaper cakes and wreaths for a unique baby shower gift or centerpiece. To order, call Sherry at 901-867-3555.
- Electric hospital bed, has foot extension and comes with electric alternating pressure mattress, \$1,500; Hoyer patient lift, never used, \$700. For more information, please call 901-794-3807.

RENTALS

- Three bedroom, one bath home for rent in Colonial Hills in Memphis, Tenn., central air and heat, double carport, washer and dryer connection, Internet connections, fenced backyard. Please call 901-683-0451.

- Low weekly rates for one to three bedroom beach front condos in Panama City Beach, Fla., at Long Beach Resort, each unit includes full-service kitchen, washer and dryer, and balcony overlooking the beach. Call 850-571-4069 for reservations now.

REAL ESTATE

- Berclair, cozy, buff-brick cottage, two bed, one bath, huge den, fully-furnished eat-in kitchen, paneled attic with storage closets, detached garage, carport, storage shed, selling as-is for \$42,500, located at 3202 Lamphier. Call 662-280-7751 for more details.
- Two bedroom, one bath patio home for sale in gated community, two-car attached garage with drive to backyard, concrete parking pad for boat, located seven miles from Baptist Memphis, excellent condition, \$89,900. Please call 901-239-3149.
- Cottage retreat at Pickwick Lake, three bedroom, two bath with large master bedroom and entertainment deck, on one acre lot on very quiet, wooded road, \$175,000. For more information, please call 662-415-6044 or 662-415-2272.

VEHICLES

- 2000 Freightliner, 10-speed condo sleeper, 732,000 miles, \$11,900, or best offer. Please call 901-233-8579 for more details.
- 1998 Chrysler Sebring convertible, 134,000 miles. For more information, please call Sherreka at 901-438-7439.
- 1938 Jaguar SS100K, very fast, great parade and show car, asking \$14,000. Please call 901-270-7610.

WANTED

- Looking for someone in the Lake Cormorant or Walls, Miss., area to watch a 9-year-old child after school, references required. Please call 662-404-0751.

SERVICES

- Quality kitchen and bathroom remodels, additions, fire restoration, emergency repairs, tile, decks, handyman services, roof repair, sheetrock and painting, free estimates, reasonable prices. Please call Marcus at 901-503-3429.
- Interior painting, trim installation, most home repairs, decorative textures and finishes, free estimates. Call Charles at 901-246-7129.
- Krav Maga self defense training, emphasizes instinctive movements, practical techniques and realistic scenarios, no experience necessary, group training classes or private sessions available. Please call Sam at 901-270-9373.
- Oil painting portraits, let me work with you to create a legacy that will become a cherished family heirloom, portraits to murals, oils to pastels, visit my art site at www.m-jones.com or call 901-361-3484.
- Carpet and flooring, professional services, restretches, repairs, sales and installations. Call Brian at 901-338-2559.
- Bounce house rentals for birthday parties, reunions, church events, etc., discounts available for Baptist

CLASSIFIED AD GUIDELINES

Classified ads are published as a service to Baptist colleagues in each edition of Baptist Leader. Submissions for each edition of Leader must be received by 2 p.m. on the preceding Monday. For any ad, please include work number and location for verification purposes and **one non-work number for publication**.

Ads run at least once, and will run as space allows. New ads will receive preference over repeat ads. Services and goods offered must be legitimate and legal, and Leader cannot be responsible for misprints, omissions or false advertising. All ads may be rejected at the discretion of Baptist Memorial Health Care administration or the editor.

Ads for services and goods must be offered or wanted by Baptist colleagues, individuals or independent contractors. Franchises, other non-independent services, medical, dental and other clinical services are not eligible for classified ads.

To submit an ad, e-mail leader@bmhcc.org or fax to 901-227-3516.

colleagues. For more information, please call 901-496-4327 or 901-496-5247 and ask for Don or Kim.

- Air conditioning and heating repair, service, maintenance and replacements. Call Adam at 901-691-9389.
- Handyman services, roof leaks, rotten siding, door and window installation, and ceiling repair, 11 years experience. Call Edwin at 601-519-7555.
- Home renovations, room additions, decks, fencing, electrical, plumbing, carpet and tile installation, etc., Call Dan at 901-281-4879 for a free estimate.

PETS and LIVESTOCK

- ACA registered merle female Australian shepherd, 4.5 months old, blue eyes, just purchased from Puppy Corral, first year shots complete, sweet personality and very smart, but unable to keep; bed, feeding bowls and bag of food included, asking \$400 or best offer. For more details, please call 901-258-0886.
- Two miniature horses, one 5-year-old gelding and one 7-year-old stallion, very friendly, \$200 each or \$350 for the pair. For more information, please call 870-378-6317.
- 12-year-old white appaloosa mare, approximately 14.3 hands, pictures available by request, must sell, \$400, or best offer. Please call 901-626-3351.

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